



Attorney Docket No.: 3932P006XX

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ZDS w/Refer
Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Michael H. Cohen et al.

Serial No.: 10/046,026

Filing Date: January 11, 2002

For: DETECTION OF CHARACTERISTICS
OF HUMAN-MACHINE
INTERACTIONS FOR DIALOG
CUSTOMIZATION AND ANALYSIS

Examiner: Not yet assigned

Group Art Unit: 2654

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Technology Center 2600

which is a continuation-in-part of:

Serial No.: 09/412,173

Filing Date: October 4, 1999

Examiner: Opsasnick, Michael N.

Group Art Unit: 2655

which is a continuation-in-part of:

Serial No.: 09/203,155

Filing Date: December 1, 1998

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 2231301450

INFORMATION DISCLOSURE STATEMENT

Sir:

Enclosed is a copy of Information Disclosure Citation Form PTO-1449 or PTO/SB/08 together with copies of the documents cited on that form, except for copies not required to be submitted (e.g., copies of U.S. patents and U.S. published patent applications need not be enclosed for applications filed after June 30, 2003). It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449 or PTO/SB/08 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).

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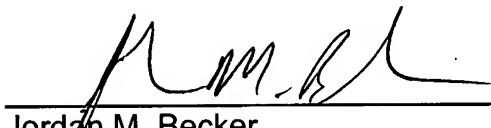
If there are any additional charges, please charge Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: _____

6/4/04



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